

### Lintec Digital Window Graphics Premium Warranty

Lintec warranties to the distributor and digital print provider that the Digital Window Graphics product line will be free of defects in material and manufacture when properly applied to a flat interior glass surface of a building or structure for a period specified in table 1 from the date of the film purchase. The Lintec premium level warranty also covers the film installation performed by a certified Lintec installer and invoiced by Lintec of America for the period specific in table 1 from the date of the film purchase.

### Digital Window Graphics Warranty Coverage

In the unlikely event that a Lintec Digital Window Graphics Film should experience adhesive failure, bubbling, cracking, delamination, or discoloration, Lintec will provide replacement film, removal of defective film and reinstallation of replacement film to the distributor, digital print provider, or end user for a period specified in table 1.

### Warranted Durability

Lintec offers a warranted durability period as stated in the Lintec Durability Table below. The coverage period begins at the date of the film purchase. This expected durability period is based on non imaged or processed film applied to interior flat substrates in non abusive environments.

**Table 1: Lintec Durability Table**

Product Name	Indoor Durability	Adhesive Type
E-1004RC	1 Year	Removable*
E-1000ZC	1 Year	Permanent
E-2001RC	1 Year	Removable*
E-2000ZC	1 Year	Permanent
E-2100ZC	1 Year	Permanent
E-2201RC	1 Year	Removable*
E-2200ZC	5 Year	Permanent
MISTLASS	1 Year	Permanent

\* Lintec film is considered removable if the film can be removed with heat and/or chemicals within the durability period and leaves thirty percent (30%) or less adhesive residue.

### Warranty Limitations

**Fit for Use Limitation:** Lintec does not warranty the film for any particular use. Since only the user is aware of the specific conditions in which the product will be used, it is the user's responsibility to determine whether the product is suitable for that intended application.

**Printing Limitation:** Lintec does not warranty the film for satisfactory printing. Lintec will not warranty against ink performance failures such as ink fading, cracking, peeling, scratching, or any other ink related issues. Lintec film should be tested and approved with the printer and ink combination prior to application.

**Remedy Limitation:** Lintec does not provide compensation for machine time, overhead, travel, supervisions, lost profits or other

consequential damages. Lintec does not provide compensation for damage resulting from graphic removal.

**Product Misuse Limitation:** This warranty does not cover Lintec film that have been damaged through improper storage, misuse, vandalism, abuse, neglect, or mishandling of finished or unfinished products by any person.

**Glass Breakage Limitation:** This warranty does not cover any type of glass breakage.

### Liability Limitation

**Lintec's complete liability for the Premium Digital Window Graphics Warranty is replacement or credit for the defective Lintec product, removal of defective film, and reinstallation of replacement film for the warranted durability period. Warranty repair liability shall in no case exceed a value greater than the original invoiced amount, nor shall warranty repair remedies be extended to anyone other than the company that originally purchased the film. Installing warranty replacement film will not renew or extend the original warranted durability time period on table 1.**

### Film Dry Out Time

The mounting solution used during the installation of your Lintec Digital Window Graphics window films may require a period of time to dry out. Cold and/or cloudy weather conditions can lengthen the dry out time of a Lintec Digital Window Graphics film. Warm weather and direct sunlight exposure will shorten the dry out time. Small water beads and a slightly cloudy look are common and may appear during the dry out period. If slow drying occurs, do not be alarmed since it is the part of the natural curing process. Do not install Lintec Digital Window Graphics film on the interior of single pane glass if the temperature is below 32°F.

### Window Film Care & Maintenance

Do not clean the film for 30 days after installation to allow proper curing of the adhesive system to the glass. Do not use bristle brushes, abrasive scrubbing sponges, or any other abrasive cleaning materials that could scratch the film. Always use soft clean materials to wash and dry the window film surface. **NEVER USE HARSH CHEMICALS OR CLEANING AGENTS SUCH AS WINDEX TO CLEAN THE WINDOW FILM SURFACE.** The chemicals used in many harsh cleaning agents can attack the adhesive at the film edge causing delamination from the window. Use a soapy water solution such as dishwashing fluid and water to clean the film surface. Do not spray this soapy water solution directly onto the film since prolonged exposure to moisture can reduce the scratch resistance of many uv curable inks. Spray the soapy water directly into a soft clean cloth and proceed to wipe down the film surface. Improper care and maintenance will void the warranty.

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